



441 G St. N.W.  
Washington, DC 20548

May 14, 2020

The Honorable Elizabeth Warren  
United States Senate

Dear Senator Warren:

Thank you for your letter, jointly signed by a number of your colleagues, requesting that the Government Accountability Office review oversight by the U.S. Department of Veterans Affairs (VA) State Veterans Homes' (SVH) quality of care and also include an update on the progress VA has made in implementing GAO's recommendations issued in July 2019 for VA to improve its oversight of SVH and the transparency regarding its assessments of these facilities.

GAO accepts your request as work that is within the scope of its authority. At the current time we anticipate that staff with the required skills will be available to initiate an engagement in about five months. Your request has been assigned to Ms. A. Nicole Clowers, Managing Director, Health Care. Closer to the time GAO can start this engagement, Ms. Clowers or a member of her team will contact Feras Sleiman, Brian Cohen, and Jonathan Rue to confirm that this request continues to be your priority for us. As applicable, we will also be in contact with the cognizant Inspector General's office to ensure that we are not duplicating efforts. If an issue arises during this coordination, we will consult with you regarding its resolution.

If you have any questions, please contact Ms. Clowers at 202-512-4010 or [clowersa@gao.gov](mailto:clowersa@gao.gov), or Ms. Rashmi Agarwal, Assistant Director, Congressional Relations, on my staff at 202-512-4077 or [agarwalr@gao.gov](mailto:agarwalr@gao.gov).

Sincerely yours,

A handwritten signature in black ink that reads "Orice Williams Brown".

Orice Williams Brown  
Managing Director  
Congressional Relations

cc: Feras Sleiman  
Brian Cohen  
Jonathan Rue

Ref: CCAR 20-0652