

# Congress of the United States

Washington, DC 20510

November 28, 2023

Louis DeJoy  
Postmaster General  
United States Postal Service  
475 L'Enfant Plaza SW  
Washington, D.C. 20260

Scott R. Slusher  
Director, Government Liaison  
United States Postal Service  
475 L'Enfant Plaza SW Room 10804  
Washington, D.C. 20260

Dear Postmaster General DeJoy and Director Slusher,

Thank you for your response to our October 4<sup>th</sup> letter<sup>1</sup> regarding the suspension of postal operations at the 115 Main Street Post Office in Medway. We remain united with the Town of Medway, the American Postal Workers Union, the National Association of Letter Carriers, and the residents of Medway in demanding a suitable post office in the town that meets the needs of our constituents. The Postal Service must urgently select a long-term alternative location for the post office before February 22, 2024—180 days after the Postal Service suspended services at the Main Street location.

We were glad to hear that USPS Facilities officials have begun an alternate-quarters search. That said, as we expressed in our previous letter, we hope that this market survey will consider the prospect of re-opening the original 115 Main Street location. This continues to seem like the most viable option in town for a post office location which has worked well for the residents of Medway for many years.

We also write to express our disappointment with your response's failure to address the timeline and community input processes required by Postal Service regulations. Per the Postal Service's own regulations, and as stated in our original letter, the Postal Service must make a tentative decision on a long-term relocation site within 180 days of provisional relocation.<sup>2</sup> Our offices have continued to engage with Medway town officials, who remain ready to consult with the Postal Service and offer information on other potential sites. We urge the Postal Service to begin engaging with Medway town officials directly and to swiftly initiate the broader community

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<sup>1</sup> Letter from Rep. McGovern and Sens. Warren and Markey to USPS, October 4, 2023, [https://mcgovern.house.gov/uploadedfiles/medway\\_post\\_office\\_suspension\\_of\\_services\\_letter.pdf](https://mcgovern.house.gov/uploadedfiles/medway_post_office_suspension_of_services_letter.pdf).

<sup>2</sup> 39 C.F.R. §241.4 (a)(2)(iii).

input process required by Postal Service regulations as part of the provisional approval of a new long-term post office location.<sup>3</sup>

We also hope you will engage town officials in addressing the problems at the Village Street Post Office in Medway. We are glad that you addressed some of the concerns we raised about the location, including launching an accessibility survey at the site, stocking the location with more stamps, and installing additional P.O. boxes. We are dissatisfied by your lack of response to our concerns about parking and safety, however. These problems cannot be solved without engaging town officials. Medway town officials have informed our offices that they welcome the Postal Service to visit the Medway Village Street Post Office in person to ensure that it meets the needs of the town.

As the federal representatives of Medway's constituents, we have heard first-hand the residents' disappointment with the delay in restoring full postal services to the town, as well as the Postal Service's insufficient communication on this issue. To ensure we are fully informed on new developments in this process and to guarantee that we are on track to select a new location within the 180-day timeline, we request a briefing with Postal Service staff, our offices, and Town officials at least once per month to discuss the search for a new permanent relocation site and the community input process. We look forward to working with you to achieve a positive resolution of this issue that results in the opening of a fully adequate post office location in Medway, hopefully well in advance of the February 22, 2024 deadline.

Thank you for your time and attention to this pressing issue.

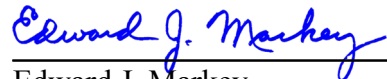
Sincerely,



James P. McGovern  
Member of Congress



Elizabeth Warren  
United States Senator



Edward J. Markey  
United States Senator

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<sup>3</sup> 39 C.F.R. §241.4 (c).